

COOKS

professional



Ceramic Hob Instruction Manual

Product Code: K962 • K963

After Sales Support
care@cooksprofessional.co.uk

For correct usage, please read these instructions carefully
before use and keep in a safe place for future reference.

REGISTER NOW FOR EXTENDED 2-YEAR WARRANTY

When you buy direct from the Cooks Professional website your free 2-year warranty is automatically applied upon purchase (no further action required).

If you purchased your product through a different retailer website you can register your product for an extended 2-year warranty by visiting www.cooksprofessional.co.uk/extended-warranty or scan the QR code.



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INTRODUCTION

Congratulations!

You have made an excellent choice with the purchase of this quality Cooks Professional product.

By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards, performance and safety.

We want you to be completely satisfied with your purchase, so this Cooks Professional product is backed by our comprehensive manufacturer's guarantee and an outstanding after sales service through our dedicated Customer Care team.

We hope you enjoy using your product for many years to come.

TECHNICAL SPECIFICATIONS

Model:	K962	K963
V:	220-240V	220-240V
Hz:	~50-60Hz	~50-60Hz
Power:	2000W	1800W (large hob) 1000W (Small hob)
	Class 1	Class 1

IMPORTANT SAFEGUARDS

Please read these safety instructions thoroughly before using the appliance.
Failure to follow them may result in fire, electric shock, injury, or damage to property.

GENERAL SAFETY

- Use this appliance only as described in this manual.
- This appliance is designed for household use only. Do not use outdoors.
- Always place the hob on a stable, dry, level and heat-resistant surface.
- Keep the power cable positioned so it cannot be draped over a counter edge or become a tripping hazard.
- Do not place the appliance on or near hot surfaces, naked flames, or other sources of heat.
- Do not operate the hob under wall cabinets, near plastic kitchenware, or close to curtains or soft furnishings.
- Ensure adequate airflow and clearance around the hob during use. The appliance must not be covered.

SUPERVISION

- This appliance can be used by persons with reduced physical, sensory or mental capabilities only if they have been given adequate supervision or instruction.
- Children must be supervised and must not play with the appliance.

ELECTRICAL SAFETY

- Ensure that the mains voltage corresponds to the rating label.
- Always use the original fitted power cable supplied with the appliance.
- Unplug the appliance when not in use, before cleaning, and if a fault occurs.
- Keep the plug and cable away from water and hot surfaces.
- If the cable is damaged, it must be replaced by the manufacturer, service agent, or suitably qualified person.
- The hob must not be operated by an external timer or remote-control system.

OPERATIONAL SAFETY

- The glass ceramic surface and heating elements become extremely hot during use. Avoid touching the hot surface.
- Do not move the appliance while it is operating or while it is still hot. Allow it to cool fully first.
- Never leave the appliance unattended during operation.
- Only use flat-bottomed, stable pans with good heat resistance and suitable for ceramic hobs.
- Incorrect cookware may cause damage to the hob or work surface.
- Avoid dropping objects onto the glass ceramic panel.

FIRST-USE NOTICE

You may notice slight smoke or an odour the first time the appliance is switched on. This is normal and should dissipate after a short period.

INTENDED USE

This appliance is intended for household and similar applications, including:

- Staff kitchen areas in shops, offices and workplaces,
- Farmhouses
- Hotel, motel and residential guest environments
- Bed and breakfast guest areas

PRODUCT OVERVIEW

Your hob features a flat glass ceramic heating surface available in single- or double-plate models. Each plate is controlled independently by a temperature control dial with indicator light.

BEFORE FIRST USE

Before cooking with the hob for the first time:

1. Place the hob on a flat, stable and heat-resistant surface.
2. Ensure the temperature control dial(s) are set to OFF.
3. Plug the appliance into a suitable mains outlet.
4. Switch the hob to the maximum setting and allow it to heat for 3–5 minutes with no cookware placed on the hob. This helps to protect the surface coating.



HOW TO USE THE GLASS CERAMIC HOB

1. Ensure the hob is positioned correctly on a stable, dry and heat-resistant surface.
2. Turn all temperature control dials to OFF.
3. Plug into the mains power supply.
4. Place a suitable flat-bottomed pan on the ceramic surface.
5. Turn the temperature control dial to the desired heat setting.
6. The indicator light will illuminate while the hob is heating. It will cycle on and off to maintain the selected temperature.
7. Do not touch the ceramic surface during use; it becomes extremely hot.
8. After cooking, turn the dial back to OFF and unplug the appliance.
9. Allow the hob to cool completely before moving or cleaning it.

IMPORTANT – HOT SURFACE WARNING

Even after switching off, the ceramic plate will remain hot for several minutes. Do not touch the surface until it has cooled completely.

SUITABLE COOKWARE

For safety and best performance:

- Use flat-bottom pans that make full contact with the ceramic surface.
- Pans should be made of materials suitable for high heat (e.g., stainless steel, cast iron).
- Do not use pans that are unstable, warped, or easily tipped.

Avoid:

- Uneven or rounded bases
- Oversized or undersized pans that could become unstable
- Cookware not rated for high temperatures

CLEANING AND MAINTENANCE

Always disconnect the hob from the mains and allow it to cool for at least 30 minutes before cleaning.

To Clean:

- Wipe the surface using a slightly damp cloth with mild detergent.
- Dry thoroughly with a soft cloth or paper towel.
- Do not use abrasive cleaners, scouring pads, or harsh chemicals.
- Do not allow water to seep into the appliance or power connector.
- Do not dismantle the appliance—there are no user-serviceable parts.

To maintain performance, avoid dropping cookware or heavy objects onto the ceramic surface.

DISPOSAL OF ELECTRICAL AND ELECTRONIC EQUIPMENT (WEEE)

This symbol on the product or packaging indicates that this appliance must not be disposed of with regular household waste. You are responsible for disposing of your waste electrical equipment at a designated collection facility for WEEE recycling. Proper disposal helps conserve natural resources and prevents harm to the environment. For more information, contact your local authority, waste disposal service, or the retailer where you purchased the product.

In the United Kingdom, your nearest recycling facility can be found at:
www.recycleyourelectricals.org.uk

Please do not dispose of this appliance with unsorted municipal waste.



PLUG WIRING

THESE SAFETY INSTRUCTIONS SHOULD BE READ CAREFULLY AND KEPT IN SAFE PLACE FOR FUTURE REFERENCE.

This appliance is fitted with a plug that complies with BS 1363. Only high quality 13A (square pin) plugs that comply with this standard should be fitted.

Wires are coloured as follows:

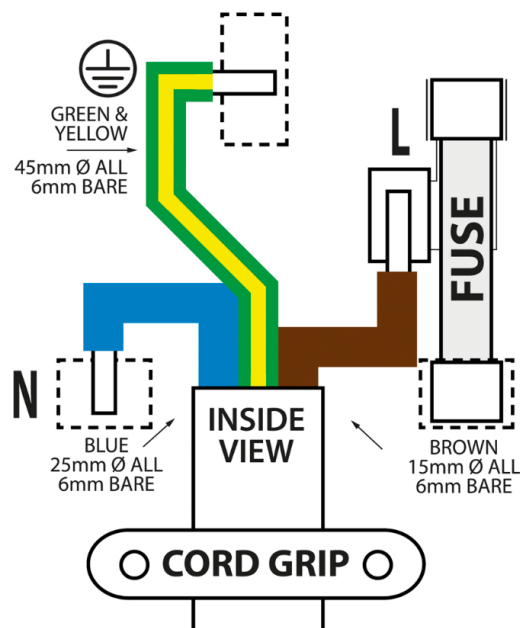
Brown – Live

Blue – Neutral

Yellow & Green – Earth

If the appliance is fitted with a 2-core cable it is double insulated and will not have the yellow and green earth wire.

IT IS ESSENTIAL THAT WIRES ARE ATTACHED ONLY TO THEIR DESIGNATED POSITIONS IN THE PLUG



Fuses must be replaced with the same rating as the original; please refer to the fuse rating stated on the plug for this information. Only genuine fuses compliant with BS 1362 should be used.

GUARANTEE IMPORTANT

Please do not return this product without first emailing our Customer Services at:

care@cooksprofessional.co.uk

Thank you for purchasing this product, which has been made to demanding high quality standards and is guaranteed for domestic use against manufacturing faults for a period of 12 months from the date of purchase.

This guarantee does not affect your statutory rights. If your product fails due to a defect in material or workmanship during this period, please return it to the place of purchase. Normal wear and tear is not covered under the guarantee. Any guarantee is invalid if the product has been misused or subject to neglect or an attempted repair other than by our own service centre. Due to continuous product improvement, we reserve the right to change the product specification without prior notice.

EXTENDED 2 YEAR WARRANTY

WHEN YOU BUY DIRECT FROM THE COOKS PROFESSIONAL WEBSITE YOUR FREE 2 YEAR WARRANTY IS AUTOMATICALLY APPLIED UPON PURCHASE.

If you purchased your product through a different retailer you can register your product for an extended 2-year warranty by visiting our website www.cooksprofessional.co.uk/extended-warranty. The product must be registered, along with your contact information, within 14 days of purchase.

For full terms and conditions please visit our website.

E-mail: care@cooksprofessional.co.uk

Please retain for future reference.
Colours and contents may vary.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

Please note that all products with the symbol below must be recycled.



Cooks Professional Limited

Unit 1
Dolbedwyn, Newchurch
Kington, Powys
HR5 3QQ
UK
care@cooksprofessional.co.uk

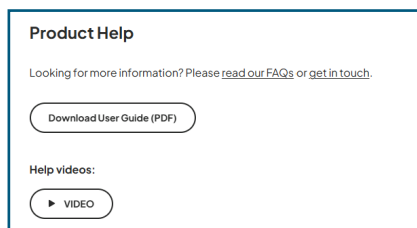
EU Responsible Person

(EU regulatory contact only)
eucomply OÜ
Pärnu mnt 139b-14
11317 Tallinn, Estonia
hello@eucompliancepartner.com
+33 757690241

WELCOME TO COOKS PROFESSIONAL 'PRODUCT HELP'!

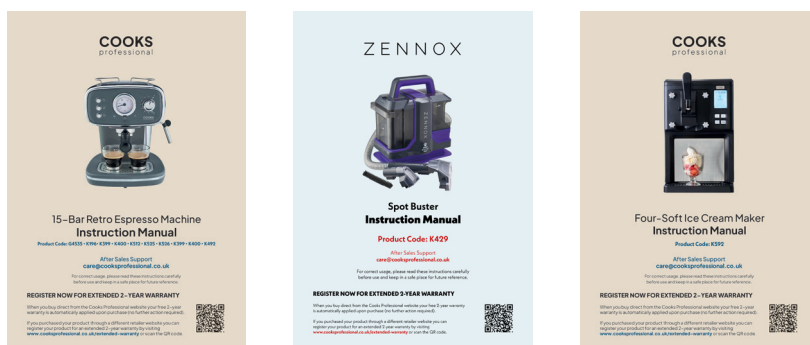
Visit the Cooks Professional website and search for the product you need help with. At the bottom of the product page you'll find the 'Product Help' section.

Here, you'll find all the resources you need to make the most of your Cooks Professional products. Our online 'Product Help' resources are continually being updated with the latest product manuals, 'How to Use' and 'Hints & Tips' videos. Whether you're a first-time user or a seasoned cook, we have something for everyone.

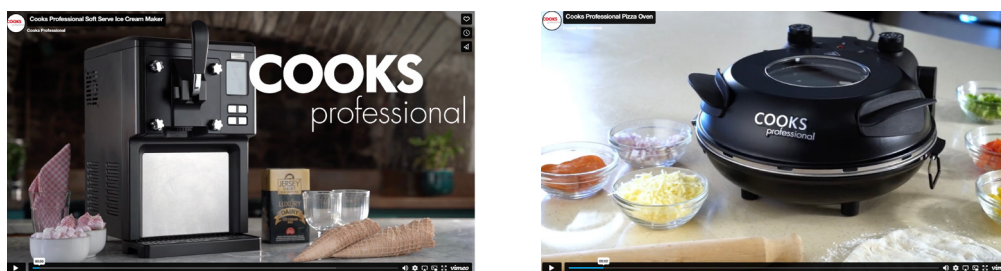


Features:

Latest Product Manuals: Access up-to-date manuals for all our products.



How to Use Videos: Step-by-step guides to help you get started.



Hints & Tips Videos: Expert advice and creative ideas to enhance your cooking experience.

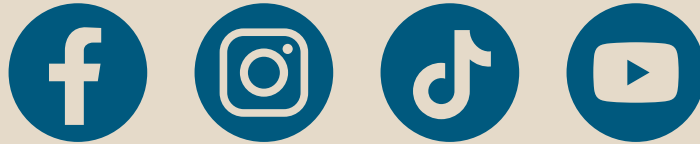
Visit us today and explore our comprehensive collection of resources. If you have any questions, our Customer Care team is available to assist you via Live Chat, email, or our contact form.

Scan here



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@Cooksprofessional to be featured!



We'd like to know what you think!

We'd be very grateful if you can spare a few minutes to leave us a review.
Please review on the retailer website where you placed your order.

Need help?

Our friendly customer care team work Monday to Friday.
Message us at:

care@cooksprofessional.co.uk



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