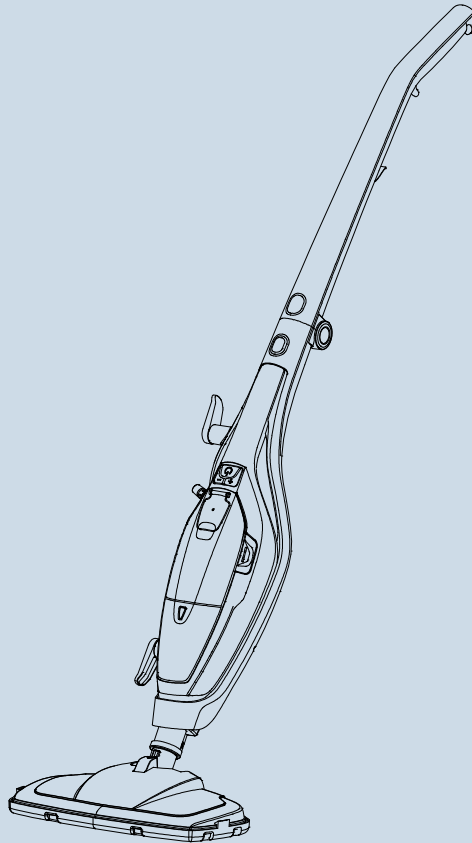


ZENNOX

by **COOKS** professional



Upright & Handheld Steam Cleaner Instruction Manual

Product Code: K881

After Sales Support
care@cooksprofessional.co.uk

For correct usage, please read these instructions carefully
before use and keep in a safe place for future reference.

REGISTER NOW FOR EXTENDED 2-YEAR WARRANTY

When you buy direct from the Cooks Professional website your free 2-year warranty is automatically applied upon purchase (no further action required).

If you purchased your product through a different retailer website you can register your product for an extended 2-year warranty by visiting www.cooksprofessional.co.uk/extended-warranty or scan the QR code.



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INTRODUCTION

Congratulations!

You have made an excellent choice with the purchase of this quality Cooks Professional product.

By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards, performance and safety.

We want you to be completely satisfied with your purchase, so this Cooks Professional product is backed by our comprehensive manufacturer's guarantee and an outstanding after sales service through our dedicated Customer Care team.

We hope you enjoy using your product for many years to come.



IMPORTANT SAFETY INSTRUCTIONS

Please read carefully before use. Retain for future reference.

WARNING: Misuse may cause injury.

WARNING: Disconnect from the mains before cleaning, refilling, or carrying out maintenance.

GENERAL USE

This appliance may be used by persons with reduced physical, sensory, or mental capabilities, or by those with limited experience, provided they have received instruction and understand the hazards.

- Children must not play with the appliance.
- Keep out of reach of children during use and while cooling down.
- Do not use if damaged, leaking, or dropped.
- Never leave the appliance unattended while plugged in.

PERSONAL SAFETY

WARNING:

- Do not direct steam at electrical fittings, people, or animals – risk of scalding.
- Do not touch the plug or cable with wet hands.
- Nozzles and tools remain hot after use – allow to cool before handling.
- Never operate without the filler cap securely in place.
- Do not immerse the appliance, cord, or plug in water.
- Always unplug after use and before cleaning or changing accessories.
- Do not use outdoors or near hot surfaces.



MAINS CABLE

WARNING: A damaged cable must never be reconnected to the mains and should be safely disposed of.

- Replacement must only be carried out by the manufacturer, its service agent, or a qualified person.
- Avoid twisting, trapping, or straining the cable.

PRODUCT SAFETY

WARNING: Test on a small hidden area first. Do not use on heat-sensitive materials such as dralon or natural fur.

- In areas with soft water, tap water may be used. However, for best results and to reduce the risk of limescale build-up inside the boiler and steam mop, we recommend using only clean deionised, demineralised, or distilled water.
- Never operate without water in the tank.
- Do not modify the appliance.

OTHER SAFETY NOTES

- Do not add detergents, perfumes, alcohol, descalers, or other chemicals to the tank.
- Repairs must only be carried out by qualified personnel.
- Domestic use only. Commercial use will void the guarantee.

ELECTRICAL REQUIREMENTS

- Check the voltage on the rating plate matches your mains supply (A.C. only).

WARNING: This appliance must be earthed.

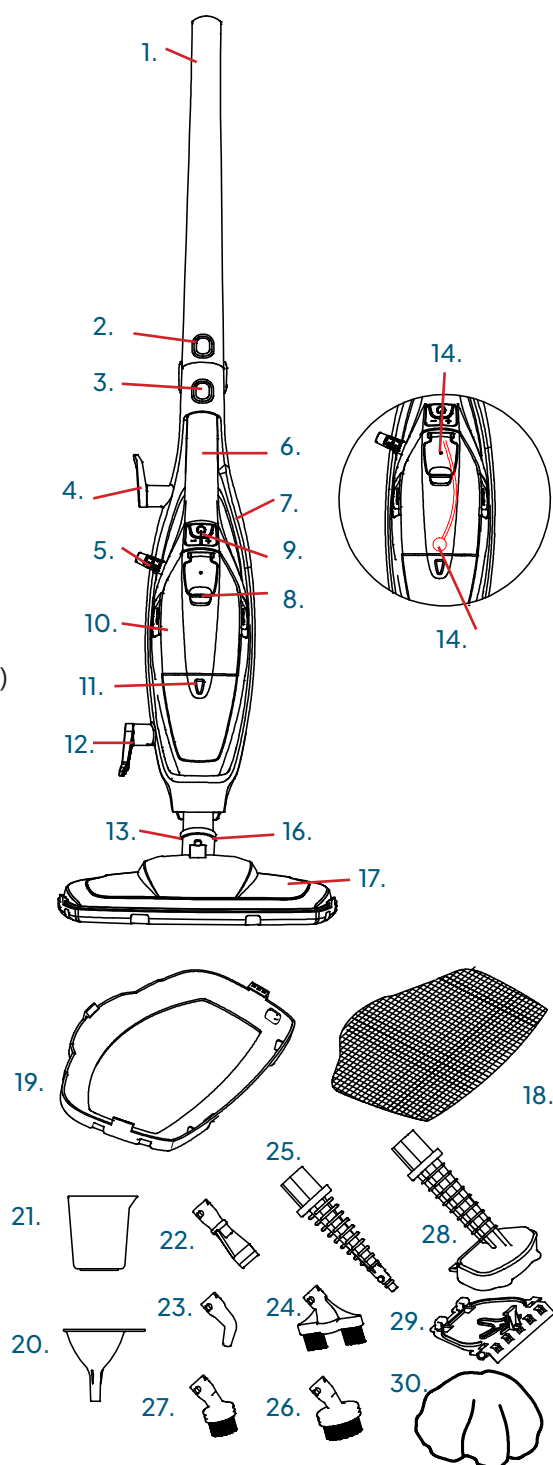
- If the plug fuse needs replacing, use only a fuse of the same rating.



PRODUCT REVIEW

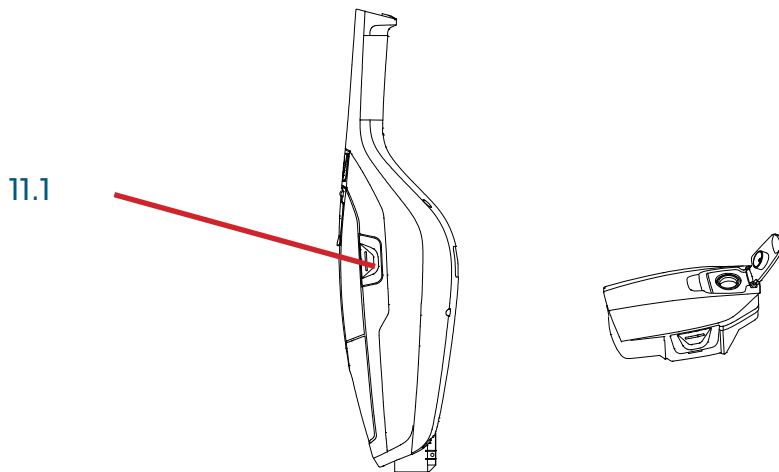
Features

1. Upright handle
2. Upright handle release button
3. Handheld release button
4. Upper cord storage hook (rotatable)
5. Power cord
6. Handheld handle
7. Main body
8. Handheld steam cleaner
9. On/Off power switch and steam adjust button
10. Detachable Water tank
11. Indicator light
12. Lower cord storage hook (rotatable)
13. Floorhead rest catch
14. Filler cap
15. Water tube with brass ball weight attached
16. Floor head release button (on reverse side of the main body)
17. Floorhead
18. Micro-fibre floor cloth (with hook and loop fastener pads)
19. Carpet glider
20. Funnel
21. Filling jug
22. Spatula attachment
23. Angled nozzle attachment
24. Crevice brush attachment
25. Accessory adaptor
26. Nylon brush attachment
27. Brass brush attachment
28. Utility nozzle
29. Squeegee attachment (attaches to utility nozzle)
30. Elasticated utility cloth (attaches to utility nozzle)



DETACHABLE WATER TANK

11.1 Water tank release button

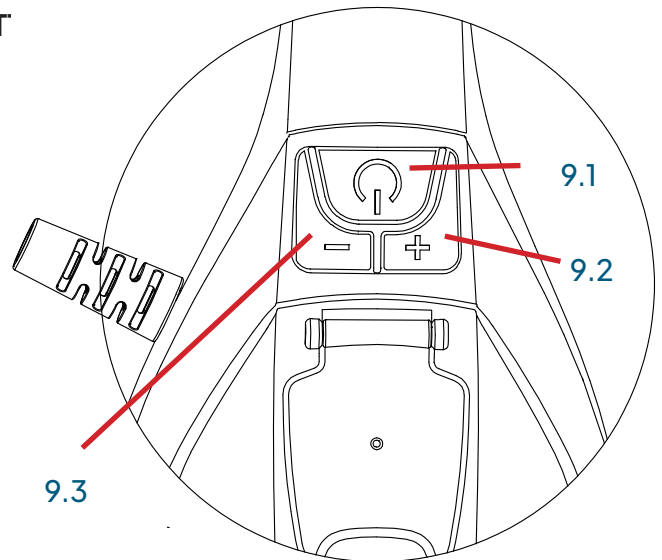


ON/OFF POWER SWITCH AND STEAM ADJUST BUT

9.1 Power switch button

9.2 Increase the steam volume button

9.3 Decrease the steam volume button



USING YOUR STEAM CLEANER

Your steam cleaner heats water to around 115 °C to tackle dirt and grime. Because it gets very hot, it's best to test first on a small hidden spot to make sure the surface can handle it.

Do not use on:

- Heat-sensitive materials (like dralon, plastics, natural fur, or antiques)
- Surfaces with delicate coatings or polishes
- If you're unsure, always test somewhere marks won't matter.

Water only:

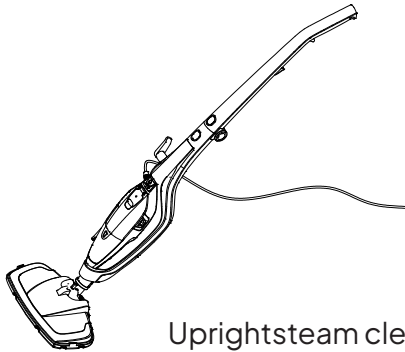
- For best results, fill your cleaner with distilled or de-ionised water.
- Do not add detergents, bleach, vinegar, perfumes, or any cleaning products — these can damage the machine and will void your guarantee.

DUAL FUNCTIONALITY

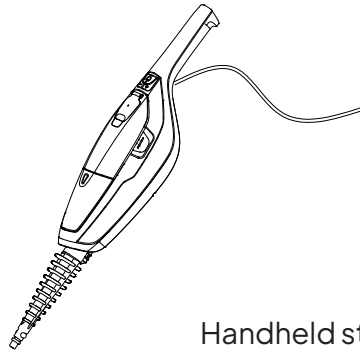
Your steam cleaner has two cleaning modes:

Upright mode – for cleaning floors and carpets

Handheld mode (8) – for vertical surfaces and hard-to-reach areas (use with the included attachments, 22–30)



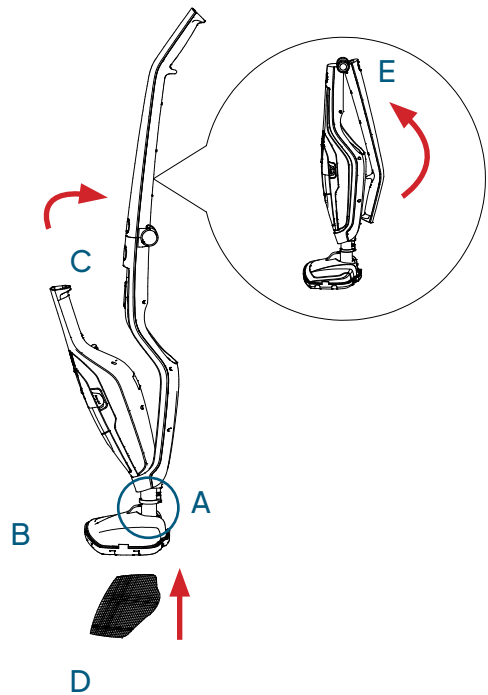
Upright steam cleaning



Handheld steam cleaning

UPRIGHT CLEANING: ASSEMBLY

- Attach the floorhead (17)
- Lower the main body (7) onto the floorhead until the release button (16) on the back clicks into place.
- Insert the handheld unit (8)
- Slide the handheld steam cleaner into the adaptor at the front of the main body.
- Push firmly until it clicks into place.
- Fit the floor cloth (18)
- Attach the microfibre cloth to the floorhead using the hook-and-loop pads.
- Raise the handle (1)
- Pull the upright handle into position until it locks.
- To fold it down for storage, press the handle release button (2).



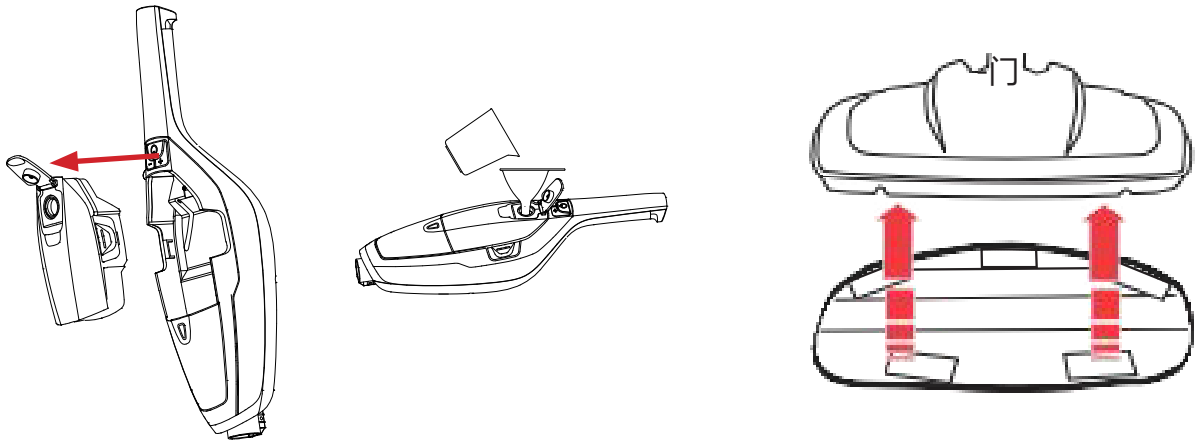
BEFORE YOU BEGIN

Sweep hard floors and vacuum carpets thoroughly.

Do not use on:

- Bare wooden floors or exposed wood (may absorb moisture and warp).
- Damaged hard floors or floors with gaps.
- Do not leave the steam cleaner standing in one spot for long periods — heat may damage carpets or laminate.
- Always unplug and allow the unit to cool before changing cloths or attachments.

FILLING THE WATER TANK



- Remove the water tank (11) from the handheld steam cleaner (8) by pressing the release button (11.1).
- Open the filler cap (14) and fill the tank directly from the tap.

Important: In areas with soft water, tap water may be used. However, for best results and to reduce the risk of limescale build-up inside the boiler and steam mop, we recommend using only clean deionised, demineralised, or distilled water. Using hard water which results in limescale build up will invalidate the warranty.

- Close the filler cap and refit the water tank to the handheld unit.
- Reposition the handheld steam cleaner back into the main body (see “Upright Assembly”, steps B and C).

Preparing for Cleaning

- Attach the microfibre floor cloth (18) to the floorhead (17), securing it with the hook-and-loop pads.
- Rotate the upper cord hook (5) to release the power cord (4).

Warning: Ensure the floorhead (17) is clear of people and animals before switching on.

- Plug into the mains and press the power switch (9.1).
- Adjust steam output with the increase (+) button (9.2) or decrease (–) button (9.3).
- The indicator light (11) will illuminate white and flash for about 30 seconds while heating.
- Steam will then be emitted at a low setting.
- Press “+” for high steam (indicator turns green).
- Press “–” to return to low steam (indicator turns white).

CLEANING FLOORS AND CARPETS

- Place the floorhead (17) on the floor. Hold it down with your foot and tilt the main body (7) back to release from the rest catch (13).
- Move the steam cleaner slowly back and forth across the surface.
- For carpets, place the floorhead (with cloth attached) into the carpet glider (19) for easier movement.
- The carpet glider has clips around the edge to secure it to the floorhead.

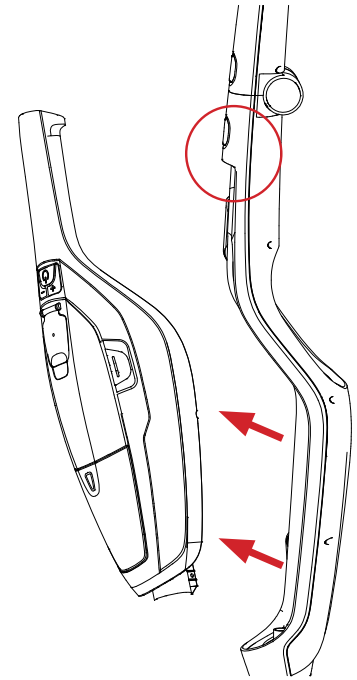


USING THE HANDHELD STEAM CLEANER

- Ideal for vertical surfaces and hard-to-reach areas.
- Press the handheld release button (3) on the front of the main body (7) and lift the handheld steam cleaner (8) out.

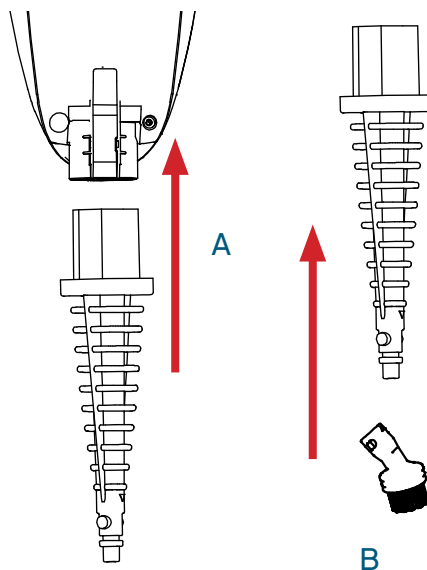
To use accessories (22–30):

- First attach the accessory adaptor (25) by sliding it onto the nozzle of the handheld cleaner.
- Align the release catch with the square hole and push until it locks.
- Fit your chosen accessory by aligning the raised sections, twisting until the arrows match.
- The utility nozzle (28) and squeegee (29) attach directly, without the adaptor.



SAFETY NOTES (HANDHELD USE):

- Always switch off and unplug before changing accessories.
- Nozzles and attachments remain very hot after use — allow to cool before handling.
- Only hold the unit by the handheld handle (6). The underside of the handheld (8) becomes warm during operation — this is normal.
- Do not place the unit on delicate surfaces while hot.
- Never block a nozzle by pressing it directly against a surface.



ATTACHMENTS FOR THE HANDHELD STEAM CLEANER

Your steam cleaner comes with a range of accessories designed for different cleaning tasks:



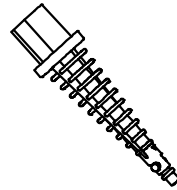
27



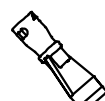
26



24



25



22



23

Accessory adaptor (25)

- Base attachment for most handheld tools (excluding the utility nozzle).
- Can also be used alone for cleaning tight spots or crevices.

Angled nozzle (23)

- Ideal for sanitaryware such as toilet bowls, taps, and drains.
- Can also be used on non-permanent stains on carpets or upholstery (hold a clean cloth nearby to catch loosened dirt).

Spatula (22)

- Helps remove stubborn deposits.
- Can also be used to de-ice fridges or freezers.

Nylon brush (26)

- For use on tiles, ovens, glass, wheels, and other general surfaces.

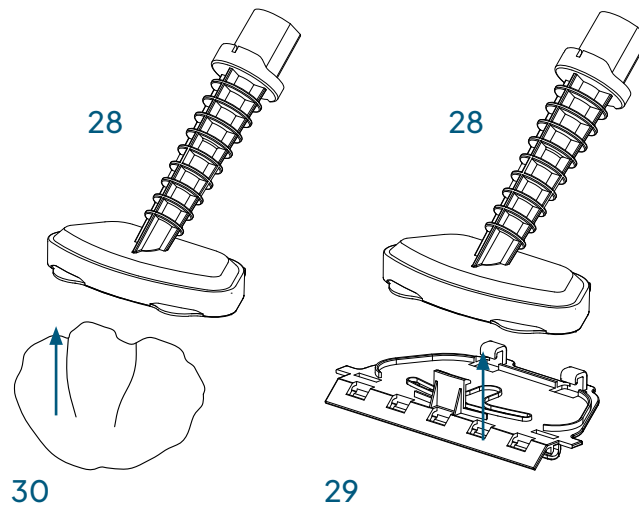
Brass brush (27)

- For tough cleaning on hard stainless steel, e.g. barbecue grills.

Crevice brush (24)

- Removes dirt from grooves, corners, and narrow gaps.

UTILITY NOZZLE AND ATTACHMENTS



Utility nozzle (28)

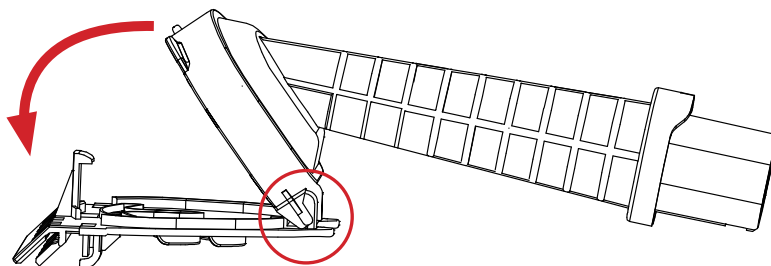
- Used as the base for the squeegee and elasticated utility cloth.

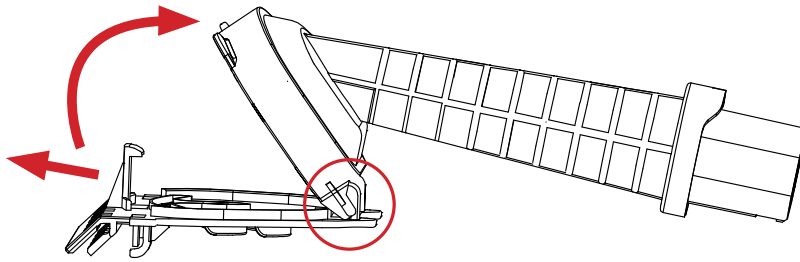
Elasticated utility cloth (30)

- Fits over the utility nozzle for cleaning tiles, glass, cabinets, kitchen worktops, upholstery, curtains, blinds, pillows, and mattresses.

Squeegee (29)

- Attaches to the utility nozzle. Insert the hooks at the back into the loops, then secure the front into the locking clip.
- To remove, pull the locking clip forward, pivot the nozzle up, and unhook.
- Perfect for tiled or glass areas such as mirrors and windows.





- To clean windows: start at the top, pull the squeegee straight down, and wipe the blade after each pass.
- For small panes, remove the squeegee and apply steam directly, then wipe dry with the squeegee.

Warning: Do not use the squeegee on very cold glass, as sudden temperature changes may cause cracking.

RUN-DRY AND BLOCKAGE PROTECTION

- If the appliance runs without water, the pump will stop after a few minutes and the indicator light (10.1) will change from green to red.
- Switch off, refill the tank, and restart. After a 40-second heat-up, steam will resume.
- The same indicator change will occur if there is a blockage in the nozzle.
- Switch off, allow to cool, then check and clear the nozzle.

IMPORTANT: Only use deionised, demineralised, or distilled water. Tap water can cause limescale, which may block the boiler and is not covered by the guarantee. Never use descaler inside the product.

THE WATER TANK

Brass ball weight (15):

- Attached to the suction hose inside the water tank.
- Moves freely so the cleaner can generate steam in any orientation.
- If it becomes stuck above the water line, gently shake the unit to release it.

Rinsing the tank:

- Rinse regularly with clean deionised, demineralised, or distilled water.
- Close the filler cap before shaking to loosen any deposits.

AFTER USE

- Switch off, unplug, and place on a suitable surface (e.g. tiled floor). Let it cool completely.
- Empty the water tank (11) via the filler cap (14). Leave the tank open to air dry before replacing the cap.



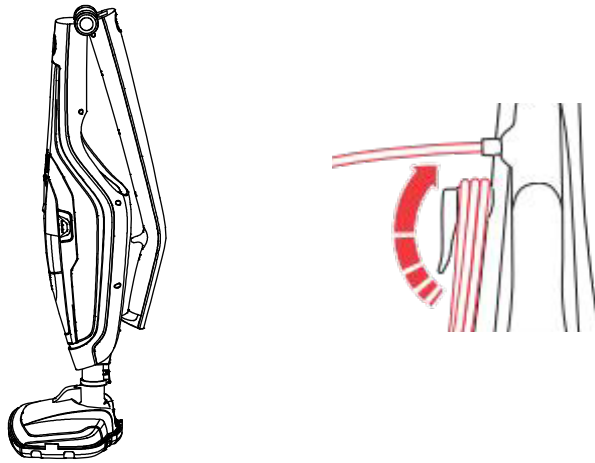
STORAGE

We recommend storing the steam cleaner with the carpet glider (19) attached, but the cloths removed to minimise the likelihood of any water leaking onto surfaces.

Wrap the cord around the two cord storage hooks (5/12), rotating the upper storage hook (5) upwards to secure the power cord (4) in place.

The upright handle (1) is collapsible for compact storage by pressing the upright handle release button (2).

WARNING: When locking the handle, keep this area clear. Be careful not to trap your fingers or any loose items of clothing etc.



MAINTENANCE

Warning: Always unplug the steam cleaner before carrying out any maintenance.

GENERAL CARE

- Wipe the main unit occasionally with a damp cloth to keep it clean.
- Do not use abrasive cleaners, scouring pads, or solvents.

CLEANING THE CLOTHS

- The microfibre floor cloth (18) and elasticated utility cloth (30) are machine washable (max 40 °C).
- For heavy soiling, soak in warm water with mild detergent or stain remover before washing.
- Do not use bleach or fabric softener.
- Ensure cloths are completely dry before storing.
- Replacement cloths can be purchased at your retailer website or direct at www.cooksprofessional.co.uk

MAINTAINING THE ATTACHMENTS

- Check attachments regularly for dirt or blockages.
- Rinse or wipe clean as required to keep them in good working order.



PLUG WIRING

THESE SAFETY INSTRUCTIONS SHOULD BE READ CAREFULLY AND KEPT IN SAFE PLACE FOR FUTURE REFERENCE.

This appliance is fitted with a plug that complies with BS 1363. Only high quality 13A (square pin) plugs that comply with this standard should be fitted.

Wires are coloured as follows:

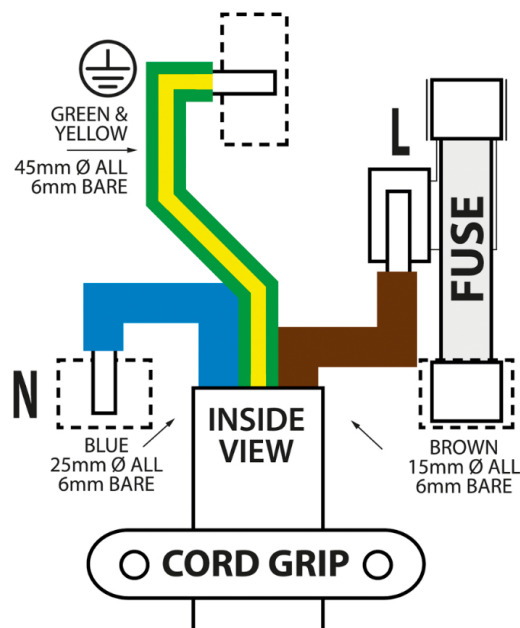
Brown – Live

Blue – Neutral

Yellow & Green – Earth

If the appliance is fitted with a 2-core cable it is double insulated and will not have the yellow and green earth wire.

IT IS ESSENTIAL THAT WIRES ARE ATTACHED ONLY TO THEIR DESIGNATED POSITIONS IN THE PLUG



Fuses must be replaced with the same rating as the original; please refer to the fuse rating stated on the plug for this information. Only genuine fuses compliant with BS 1362 should be used.

GUARANTEE IMPORTANT

Please do not return this product without first emailing our Customer Services at:

care@cooksprofessional.co.uk

Thank you for purchasing this product, which has been made to demanding high quality standards and is guaranteed for domestic use against manufacturing faults for a period of 12 months from the date of purchase.

This guarantee does not affect your statutory rights. If your product fails due to a defect in material or workmanship during this period, please return it to the place of purchase. Normal wear and tear is not covered under the guarantee. Any guarantee is invalid if the product has been misused or subject to neglect or an attempted repair other than by our own service centre. Due to continuous product improvement, we reserve the right to change the product specification without prior notice.

EXTENDED 2 YEAR WARRANTY

WHEN YOU BUY DIRECT FROM THE COOKS PROFESSIONAL WEBSITE YOUR FREE 2 YEAR WARRANTY IS AUTOMATICALLY APPLIED UPON PURCHASE.

If you purchased your product through a different retailer you can register your product for an extended 2-year warranty by visiting our website www.cooksprofessional.co.uk/extended-warranty. The product must be registered, along with your contact information, within 14 days of purchase.

For full terms and conditions please visit our website.

E-mail: care@cooksprofessional.co.uk

Please retain for future reference.
Colours and contents may vary.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

Please note that all products with the symbol below must be recycled.

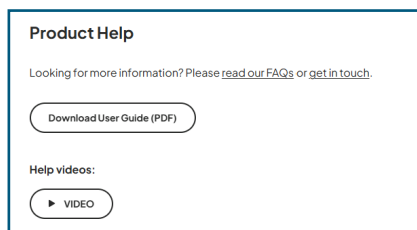


COOKS PROFESSIONAL 'HELP CENTRE'

Welcome to the Cooks Professional 'Product Help' resource centre!

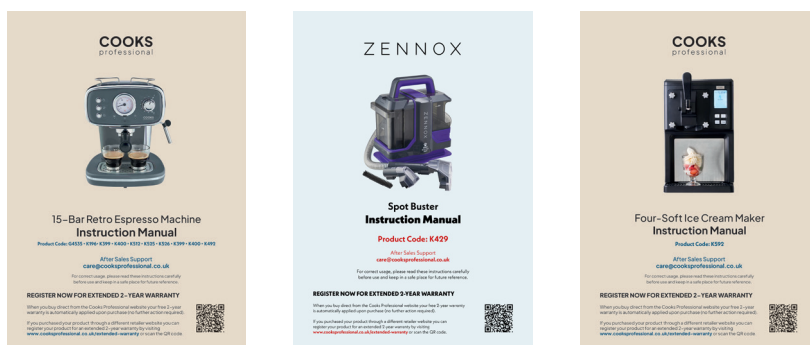
Visit the Cooks Professional website and search for the product you need help with. At the bottom of the product page you'll find the 'Product Help' section.

Here, you'll find all the resources you need to make the most of your Cooks Professional products. Our online 'Product Help' resources are continually being updated with the latest product manuals, 'How to Use' and 'Hints & Tips' videos. Whether you're a first-time user or a seasoned cook, we have something for everyone.

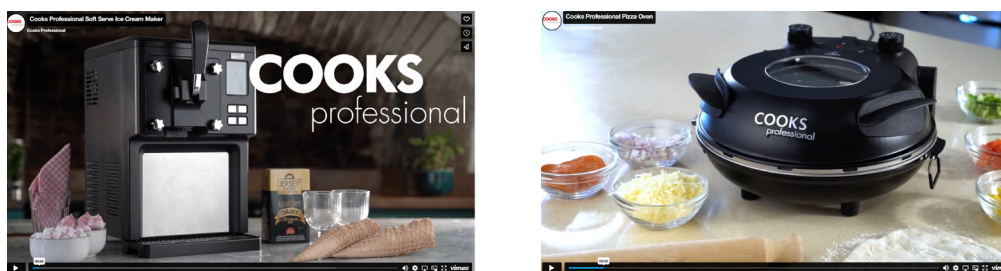


Features:

Latest Product Manuals: Access up-to-date manuals for all our products.



How to Use Videos: Step-by-step guides to help you get started.



Hints & Tips Videos: Expert advice and creative ideas to enhance your cooking experience.

Visit us today and explore our comprehensive collection of resources. If you have any questions, our Customer Care team is available to assist you via Live Chat, email, or our contact form.

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Please review on the retailer website where you placed your order.

Need help?

Our friendly customer care team work Monday to Friday.
Message us at:

care@cooksprofessional.co.uk



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**Non-Stick Metal Raclette Grill
K881 Instruction Manual**

For correct usage, please read these instructions carefully
before use and keep in a safe place for future reference.