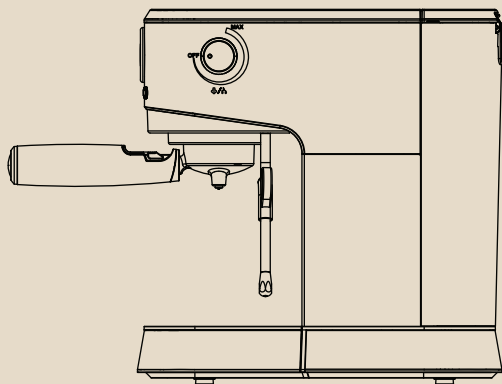


COOKS

professional



Espresso Machine Instruction Manual

Product Code: K775 • K776

After Sales Support
care@cooksprofessional.co.uk

For correct usage, please read these instructions carefully
before use and keep in a safe place for future reference.

REGISTER NOW FOR EXTENDED 2 – YEAR WARRANTY

When you buy direct from the Cocks Professional website your free 2–year warranty is automatically applied upon purchase (no further action required).

If you purchased your product through a different retailer website you can register your product for an extended 2–year warranty by visiting www.cooksprofessional.co.uk/extended-warranty or scan the QR code.



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INTRODUCTION

Congratulations!

You have made an excellent choice with the purchase of this quality Cooks Professional product.

By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards, performance and safety.

We want you to be completely satisfied with your purchase, so this Cooks Professional product is backed by our comprehensive manufacturer's guarantee and an outstanding after sales service through our dedicated Customer Care team.

We hope you enjoy using your product for many years to come.

Safety Instructions for Your Espresso Machine

To reduce the risk of fire, electric shock, and personal injury, please follow these essential safety precautions when using this household appliance:

Read all instructions carefully before use.

- Avoid direct contact with heating surfaces. Always use the handle or knob. Direct contact with high-temperature components or splashing hot liquids can cause burns.
- Prevent electric shock. Do not immerse the power cord, plug, or coffee machine in water or any other liquids.
- Supervise children. Ensure adult supervision if children are nearby or using the appliance.
- Allow the appliance to cool down before cleaning or disassembling.
- Operate on a stable, level surface. Keep the coffee machine away from the edge of tables or counters to prevent accidental tipping.
- Do not use if damaged. If the power cord or plug is damaged, or if the appliance malfunctions, stop use immediately. Contact our customer service team for inspection, repair, or adjustment.
- Use only recommended accessories. Using accessories not supplied or approved by the manufacturer may cause injury or damage.
- For indoor use only. This appliance is not designed for outdoor use.
- Handle the power cord with care. Do not let it hang over the edges of tables or counters, or allow it to come into contact with hot surfaces, including heaters.
- Keep away from heat sources. Do not place the machine on or near gas or electric stoves, or inside a heated oven.
- Use the appliance only for its intended purpose.
- Warning: Do not attempt to repair the appliance yourself. To prevent fire or electric shock, do not remove the bottom cover. There are no user-serviceable parts inside. Repairs must only be carried out by authorised service personnel.
- When switching off, always follow the correct procedure. Turn the machine off using the designated button before unplugging it from the mains.
- Before cleaning disconnect from power. Do not soak the product in liquid for cleaning. The enclosure should be cleaned with damp cloth moistened with mild soap and dry it with another clean cloth. Cleaning and user maintenance shall not be made by children without supervision.
- The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.

Additional Safety Information

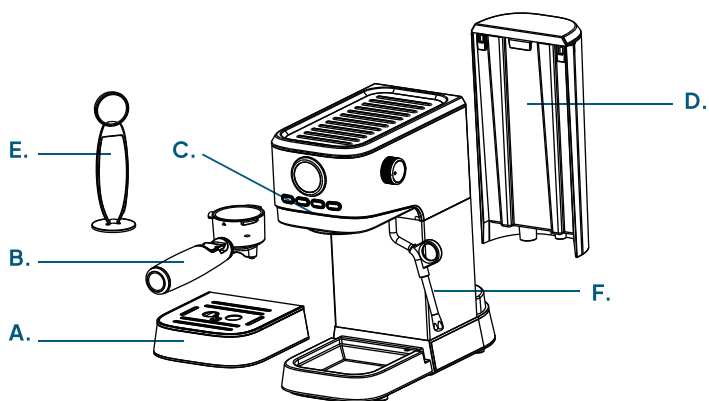
- Power cord design. The length of the power cord is specifically designed to reduce the risk of tangling or tripping hazards.
- Avoid overloading electrical circuits. Do not use this appliance on the same circuit as other high-powered electrical devices to prevent circuit overload.

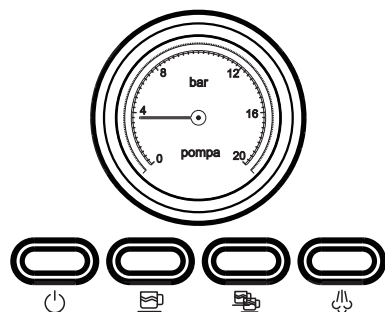
Please retain these instructions for future reference.



Parts and features

- A. Drip tray
- B. Portafilter
- C. Group head
- D. Water tank
- E. Coffee spoon / Tamper
- F. Steam Wand





Control Panel					
	Name	Function Description		Name	Function Description
	Power Button	Press the power button to turn the machine on. Press it again to turn the machine off.		Double-Cup Coffee Button	Press the double-cup button when the single-cup/double-cup indicator light is on. The machine will begin pumping water, with an 8-second soaking time followed by a 28-second brewing time. To stop pumping water during the process, press the double-cup button again. Pressing the power button will switch the machine to standby mode, and other buttons will be disabled.
	Single-Cup Coffee Button	Press the single-cup button when the single-cup/double-cup indicator light is on. The machine will begin pumping water, with a 5-second soaking time followed by an 18-second brewing time. To stop pumping water during the process, press the single-cup button again. Pressing the power button will switch the machine to standby mode, and other buttons will be disabled.		Steam Button	Press the steam button. When the steam button starts flashing, turn on the steam knob to release steam through the steam pipe. To stop steam flow, turn the steam knob to the OFF position. Press the steam button again to turn off the steam function.
					

Espresso Machine Troubleshooting Guide

1. Machine Not Powering On

Ensure the power cord is properly plugged into a working electrical outlet.
Check if the power switch is turned on.
Inspect the circuit breaker or fuse in your home for any issues.
Try a different outlet to rule out electrical faults.

2. No Water Dispensing or Weak Flow

Confirm the water reservoir is filled and properly seated.
Check for clogs in the water intake.

3. No Espresso Coming Out

Verify the portafilter is correctly locked in place.
Ensure the coffee grounds are not too fine, as this can clog the filter.
Clean the portafilter, group head, and filter basket.

4. Weak or Watery Espresso

Ensure you are using fresh, properly ground coffee.
Adjust the grind size to a finer setting for better extraction.
Adjust the amount of coffee grounds in the portafilter.
Make sure the tamping pressure is firm and even.
Check if the machine is properly preheated before brewing.

5. Bitter or Burnt-Tasting Espresso

Use fresh, high-quality coffee beans to improve flavour.
Avoid over-extracting by adjusting grind size or reducing brewing time.
Clean the machine regularly to prevent old coffee buildup.
Ensure the water temperature is not too high.

6. Steam Wand Not Producing Steam or Weak Steam Pressure

Confirm the steam function is activated and the machine is fully heated.
Purge the steam wand before and after use to clear blockages.
Clean the steam wand and nozzle with a damp cloth and pin if needed.
Check for mineral build up and descale the machine if required.



7. Leaking Water

Ensure the water reservoir is properly seated.
Check seals and gaskets for wear and replace if necessary.
Tighten the portafilter securely before brewing.
Inspect the drip tray for overflow and empty it regularly.

8. Loud or Unusual Noises

Some noise is normal, but excessive noise may indicate a clogged system.
Ensure the water tank is full and properly positioned.
If the pump is running dry, prime it by running water through the machine.
Descale the machine to remove calcium build up.

9. Machine Not Reaching Optimal Temperature

Allow sufficient time for the machine to preheat before use.
Check if the heating element is functioning correctly.
If persistent, seek professional servicing.

10. Machine Requires Descaling

If water flow is slow or inconsistent, descale the machine using an appropriate descaling solution.
Follow the manufacturer's guidelines on descaling frequency based on usage and water hardness.



General Maintenance Tips

Regularly clean the portafilter, steam wand, and drip tray.

Use filtered water to minimise scale build up.

Perform routine descaling as recommended.

Store the machine in a dry and cool place when not in use.

If troubleshooting does not resolve the issue, refer to the user manual or contact customer support for further assistance.

Specifications:

220–240V	50–60Hz
Water Tank Capacity:	900ml
Power:	1350W
Pressure:	20 bar

GUARANTEE IMPORTANT

Please do not return this product without first emailing our Customer Services at:

care@cooksprofessional.co.uk

Thank you for purchasing this product, which has been made to demanding high quality standards and is guaranteed for domestic use against manufacturing faults for a period of 12 months from the date of purchase.

This guarantee does not affect your statutory rights. If your product fails due to a defect in material or workmanship during this period, please return it to the place of purchase. Normal wear and tear is not covered under the guarantee. Any guarantee is invalid if the product has been misused or subject to neglect or an attempted repair other than by our own service centre. Due to continuous product improvement, we reserve the right to change the product specification without prior notice.

EXTENDED 2 YEAR WARRANTY

WHEN YOU BUY DIRECT FROM THE COOKS PROFESSIONAL WEBSITE YOUR FREE 2 YEAR WARRANTY IS AUTOMATICALLY APPLIED UPON PURCHASE.

If you purchased your product through a different retailer you can register your product for an extended 2-year warranty by visiting our website www.cooksprofessional.co.uk/extended-warranty. The product must be registered, along with your contact information, within 14 days of purchase.

For full terms and conditions please visit our website.

E-mail: **care@cooksprofessional.co.uk**

Please retain for future reference.
Colours and contents may vary.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

Please note that all products with the symbol below must be recycled.



PLUG WIRING

THESE SAFETY INSTRUCTIONS SHOULD BE READ CAREFULLY AND KEPT IN SAFE PLACE FOR FUTURE REFERENCE.

This appliance is fitted with a plug that complies with BS 1363. Only high quality 13A (square pin) plugs that comply with this standard should be fitted.

Wires are coloured as follows:

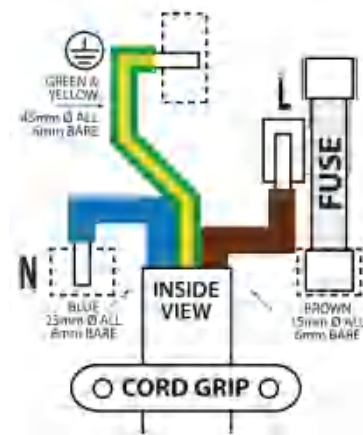
Brown – Live

Blue – Neutral

Yellow & Green – Earth

If the appliance is fitted with a 2-core cable it is double insulated and will not have the yellow and green earth wire.

IT IS ESSENTIAL THAT WIRES ARE ATTACHED ONLY TO THEIR DESIGNATED POSITIONS IN THE PLUG



Fuses must be replaced with the same rating as the original; please refer to the fuse rating stated on the plug for this information. Only genuine fuses compliant with BS 1362 should be used.

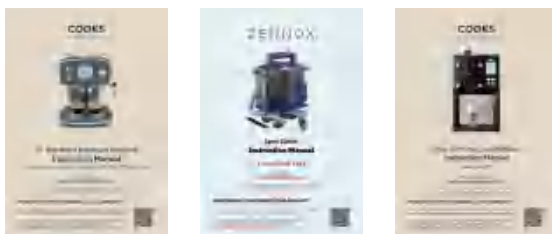
COOKS PROFESSIONAL 'HELP CENTRE'

Welcome to the Cooks Professional Help Centre!

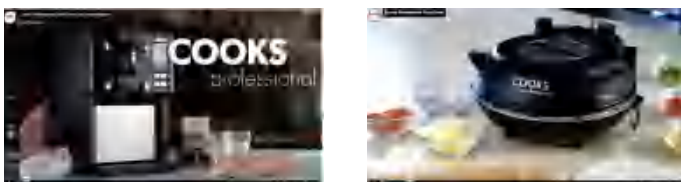
Here, you'll find all the resources you need to make the most of your Cooks Professional products. Our online Help Centre is continually being updated with the latest product manuals, 'How to Use' and 'Hints & Tips' videos. Whether you're a first-time user or a seasoned cook, we have something for everyone.

Features:

Latest Product Manuals: Access up-to-date manuals for all our products.



How to Use Videos: Step-by-step guides to help you get started.



Hints & Tips Videos: Expert advice and creative ideas to enhance your cooking experience.

Visit us today and explore our comprehensive collection of resources. If you have any questions, our Customer Care team is available to assist you via Live Chat, email, or our contact form.

Scan here



cooksprofessional.co.uk/help-centre

Share your purchase with us on social media and tag
@Cooksprofessional to be featured!



#cooksprofessional

We'd like to know what you think!

We'd be very grateful if you can spare a few minutes to leave us a review.
Please review on the retailer website where you placed your order.

Need help?

Our friendly customer care team work Monday to Friday.
Message us at:

care@cooksprofessional.co.uk



Follow us on Instagram

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