

COOKS
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Digital Hot Water Dispenser Instruction Manual

Product Code: K229 • K467 • K468 • K469 • K764 • K765

After Sales Support
care@cooksprofessional.co.uk

For correct usage, please read these instructions carefully
before use and keep in a safe place for future reference.

REGISTER NOW FOR EXTENDED 2-YEAR WARRANTY

When you buy direct from the Cooks Professional website your free 2-year warranty is automatically applied upon purchase (no further action required).

If you purchased your product through a different retailer website you can register your product for an extended 2-year warranty by visiting www.cooksprofessional.co.uk/extended-warranty or scan the QR code.



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INTRODUCTION

Congratulations

You have made an excellent choice with the purchase of this quality
Cooks Professional product.

By doing so you now have the assurance and peace of mind which comes from purchasing
a product that has been manufactured to the highest standards, performance and safety.

We want you to be completely satisfied with your purchase, so this Cooks Professional
product is backed by our comprehensive manufacturer's guarantee and an outstanding
after sales service through our dedicated Customer Care team.

We hope you enjoy using your purchase for many years to come.



General information and safety warnings

- Read these instructions fully and make sure you understand the manual before using the appliance.
- This appliance is approved solely for use in accordance with the description and safety instructions specified in this user manual.
- Before cleaning and when not in use, unplug from the mains power supply.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understandable hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
- To prevent anyone from tripping over the power cable, make sure that it is not draped over the worktop.
- Always place the appliance on a stable and flat surface and never place on or near a warm hotplate or other source of heat.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
- Appliances are not intended to be operated by means of an external timer or separate remote-control system.
- The appliance and its power cable should only be repaired by a qualified electrician. Never try to repair it yourself.
- Always use the original power cable supplied with the appliance.
- Make sure that the voltage on the rating label matches the mains power supply.
- Make sure that the power cable and plug do not meet water.
- Never use the appliance outdoors. Make sure that your hands are dry when you touch the appliance, the power cable or the plug.
- Never use the appliance in humid rooms.
- If the appliance malfunctions and always before cleaning, switch off and unplug it from the mains power supply.
- Make sure that the appliance has enough space around it and does not meet flammable materials. The appliance must not be covered.
- Do not touch the appliance when in use, except for the handle.
- Allow to cool completely before storing.
- Not suitable for commercial purposes.

Technical Specifications

Volume: 2.7L

Rated Voltage: AC 220-240V

Frequency: 50/60Hz

Wattage: 2200-2600w

Item Code: K229, K467, K468

Volume: 4L

Rated Voltage: AC 220-240V

Frequency: 50/60Hz

Wattage: 2200-2600w

Item Code: K469, K764, K765

Limitation of liability

All the technical information, data and notices with regard to the installation, operation and care are completely up-to-date at the time of printing and are compiled to the best of our knowledge and belief, taking our past experience and findings into consideration.

No claims can be derived from the information provided, the illustrations or descriptions in this manual. The manufacturer does not assume any liability for damages arising as a result of the following:

- Non-observance of the manual
- Uses for non-intended purposes
- Improper repairs
- Technical alterations, modifications of the device
- Use of unauthorized spare parts

Modifications of the device are not recommended and are not covered by the guarantee. All translations are carried out to the best of our knowledge. We do not assume any liability for translation errors, not even if the translation was carried out by us or on our instructions.

Setup location requirements:

In order to ensure the safe and trouble-free operation of the device, the setup location must fulfil the following prerequisites:

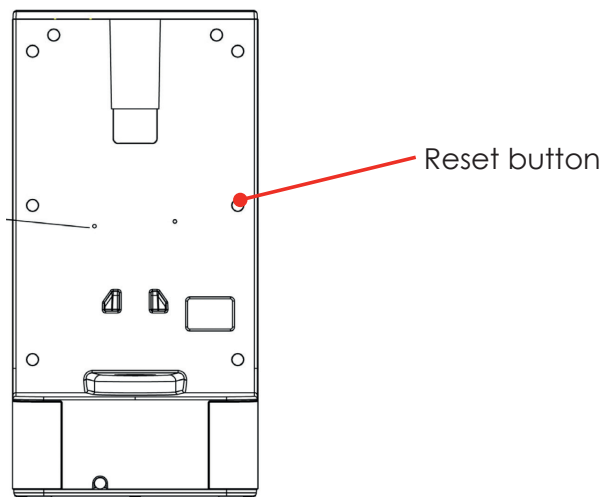
The device must be set up on a firm, flat, horizontal surface with sufficient load-bearing capacity for the device. Place the device only on a water resistant surface. Do not use the device outdoors.

- The device is not intended to be installed in a wall or a built-in cupboard.
- Do not operate the product near hot gas or hot stove.
- Choose the setup location in such a way that children cannot reach the device.
- The device is not intended to be installed in a wall or a built-in cupboard.
- Do not set up the device in a hot, wet or extremely damp environment or near flammable material.
- The electrical socket must be easily accessible so that the power lead can be disconnected easily, in the case of an emergency.

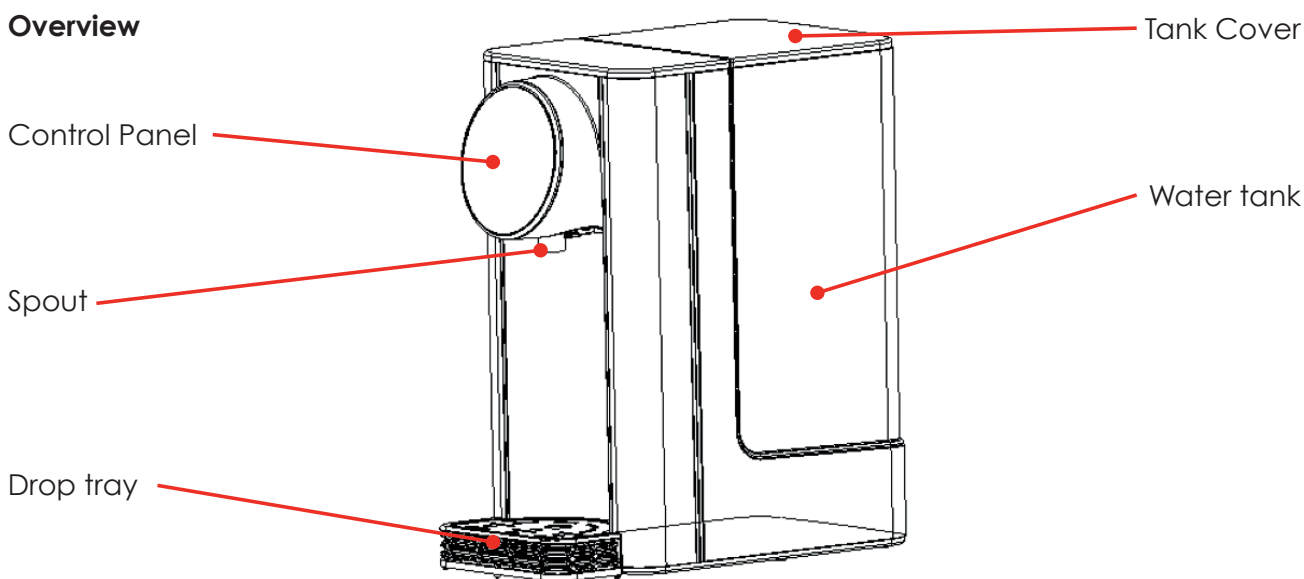
Overheating protection & reset

The device is equipped with an overheating protection facility. If the temperature of the device exceeds the critical limit the device shuts off further power supply for safety reasons.

By pressing the reset button (1) the device can be reactivated. Unplug the device before reset. When the device is only producing cold water please press reset button.



Overview



Control Panel Controls

Milk Button: for dispensing of water with 40°C for preparation of baby food. Water with 40°C will be dispensed as long as button is pressed.

Temp Button: Set the desired temperature according to 000 (normal temperature water), 40°C, 50°C, 60°C, 70°C, 80°C, 90°C, 100°C.

Volume Button: Set the water volume according to 100ml, 150ml, 200ml, 250ml, 300ml, 350ml, 400ml, 000 (continuous water flow).

Clean-Button: For setting of water hardness and start of cleaning and descale function.

Lock-button: Press the button for about 3-5 seconds to unlock the device. After approximately 30 seconds without operation it locks automatically. Press the button again to unlock the device.

Start/Stop-button: Start and stop the dispense of water.

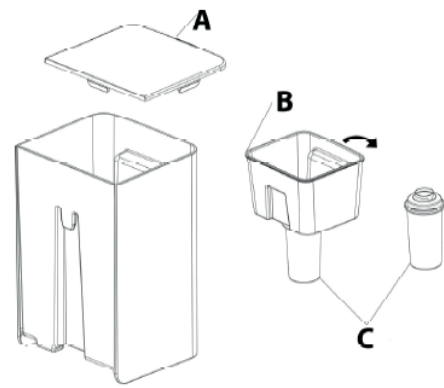


First Use

Prepare the water-filter

1. Remove the water-filter from all packaging. There may be a small residue of black carbon particles in the bag or on the filter body. This is normal. These particles are harmless and will be washed off during the preparation process.
2. Soak the water filter upright in water for 10 min.
3. Rinse the water filter thoroughly under running water.
4. The water filter is now ready for use.

Please note: the water filter lasts for 4-6 weeks of normal use (approx. 150L of water)



A – Water Tank Cover

B - Water Filter Holder

C – Water Filter

Prepare the Hot Water Dispenser

1. Place device without drip tray.
2. Fill the tank up to max marking.
3. Place vessel below the spout which can collect whole content of water tank.
4. Start the device with 000 temperature setting until approximately 300ml water is dispensed.
5. Turn to 100°C temperature setting with continuous water flow and let the device dispense water.
6. When device shows Lo Lack of water (water tank is empty), then the process is finished.
7. The device can now be equipped with water-filter and filled with fresh water.
8. The device is ready for use.

Set the Water Hardness

Press and hold the "CLEAN" button until display shows '001' or '002'. '001' indicates soft water and '002' hard water. You can change between the two options by pressing the "VOLUME" button. Set to desired water hardness.

Using the Hot Water Dispenser

1. Fill the water tank with water, this can be done by either removing the water tank cover and filling with a jug, or removing the water tank and gently lifting it up vertically and filling directly from the tap.
2. Place a cup of your choice directly under the spout.
3. Press and hold the 'LOCK' button for 3-5 seconds until it beeps.
4. Press the 'TEMP' button to choose your desired temperature and then press the 'VOLUME' button to select the water volume desired.
5. Press 'START/STOP' button to start dispensing water. The selected water volume will flow from the water spout. To stop the volume flow you can press the 'START/STOP' button again.
6. To dispense water for heating of baby food or baby milk press the 'MILK' button and machine will dispense water at 40°C as long as the button is pressed.

PLEASE NOTE: DO NOT FILL THE DEVICE WITH MILK.

Avoid the risk of burns: Please check the temperature of the food before you give it to your baby. This can easily be done on the back of your hand.

The Hot Water Dispenser will remember the last selected temperature and volume selected, so no need to change this unless the device is unplugged.

Error code Lo Lack of water

If the device stops to operate with a beeping sound and the display shows the error code 'Lo Lack of water', it means that the water level in the tank is too low. Please fill the water tank.

Calibration

If you want to optimize the temperature or volume of water, then you can calibrate the device.

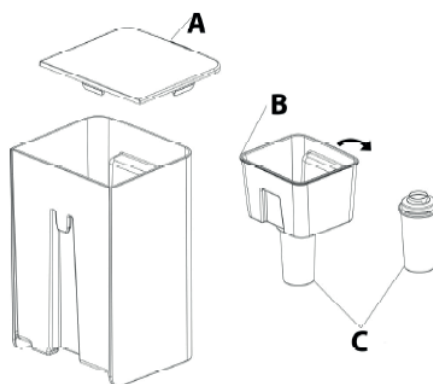
- Fill the tank up to max marking.
- Place vessel below the spout which can collect whole content of water tank.
- Press and hold 'TEMP' button for 3 seconds until "CAL" is displayed. When volume "000" is shown press Start/Stop for confirmation. The device performs the calibration and beeps once process is finished.

Cleaning and descaling function

- When "Descal" is blinking in the display then the device needs to be descaled, please proceed as follows: Place device without drip tray and without water filter. Fill the water tank up to max marking.
- Add some white vinegar, citric acid or kettle descaler.
- Place vessel below the spout which can collect whole content of water-tank.
- Press clean button. The display shows "50" as temperature. With 'TEMP' button you can select between 50, 80 und 100°C. We recommend 80°C. Start the process with 'START/STOP'.
- The device dispenses whole content of water tank and will be cleaned and descaled.
- Pour the water away. Rinse the water tank with fresh water after this.

Replacing the water filter

1. Open the tank cover (A) and take out the filter box (B) with the old water filter (C).
2. Soak the new water filter upright in water for 10 min.
3. Rinse the new water filter thoroughly under running water.
4. Remove the old water filter and replace it with the new water filter (see below). Therefore take out the filter box, place the new water filter and pull it down from the bottom.



REPLACEMENT WATER FILTERS – You can purchase replacement water filters online.

Check your Cooks Professional retailer website for suitable filters or order direct from Cooks Professional.

PLUG WIRING

THESE SAFETY INSTRUCTIONS SHOULD BE READ CAREFULLY AND KEPT IN SAFE PLACE FOR FUTURE REFERENCE.

This appliance is fitted with a plug that complies with BS 1363. Only high quality 13A (square pin) plugs that comply with this standard should be fitted.

Wires are coloured as follows:

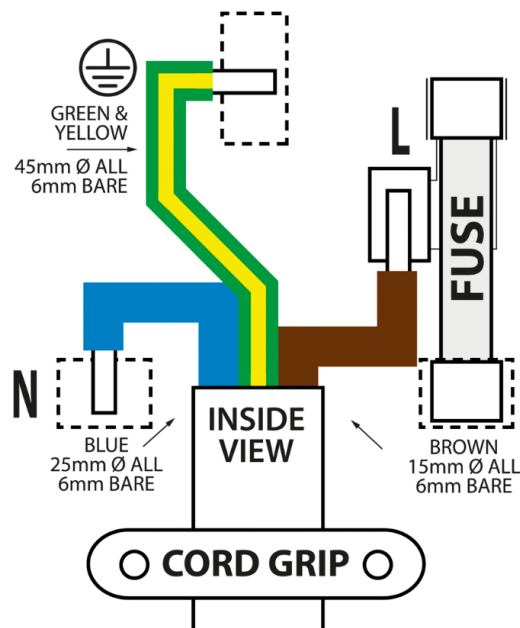
Brown – Live

Blue – Neutral

Yellow & Green – Earth

If the appliance is fitted with a 2-core cable it is double insulated and will not have the yellow and green earth wire.

IT IS ESSENTIAL THAT WIRES ARE ATTACHED ONLY TO THEIR DESIGNATED POSITIONS IN THE PLUG



Fuses must be replaced with the same rating as the original; please refer to the fuse rating stated on the plug for this information. Only genuine fuses compliant with BS 1362 should be used.

GUARANTEE IMPORTANT

Please do not return this product without first emailing our Customer Services at:

care@cooksprofessional.co.uk

Thank you for purchasing this product, which has been made to demanding high quality standards and is guaranteed for domestic use against manufacturing faults for a period of 12 months from the date of purchase.

This guarantee does not affect your statutory rights. If your product fails due to a defect in material or workmanship during this period, please return it to the place of purchase. Normal wear and tear is not covered under the guarantee. Any guarantee is invalid if the product has been misused or subject to neglect or an attempted repair other than by our own service centre. Due to continuous product improvement, we reserve the right to change the product specification without prior notice.

EXTENDED 2 YEAR WARRANTY

WHEN YOU BUY DIRECT FROM THE COOKS PROFESSIONAL WEBSITE YOUR FREE 2 YEAR WARRANTY IS AUTOMATICALLY APPLIED UPON PURCHASE.

If you purchased your product through a different retailer you can register your product for an extended 2-year warranty by visiting our website www.cooksprofessional.co.uk/extended-warranty. The product must be registered, along with your contact information, within 14 days of purchase.

For full terms and conditions please visit our website.

E-mail: **care@cooksprofessional.co.uk**

Please retain for future reference.
Colours and contents may vary.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

Please note that all products with the symbol below must be recycled.



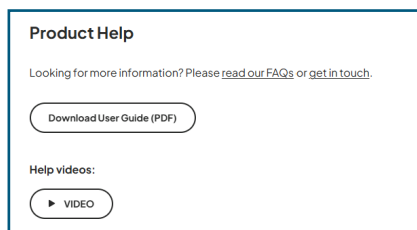


COOKS PROFESSIONAL 'HELP CENTRE'

Welcome to the Cooks Professional 'Product Help' resource centre!

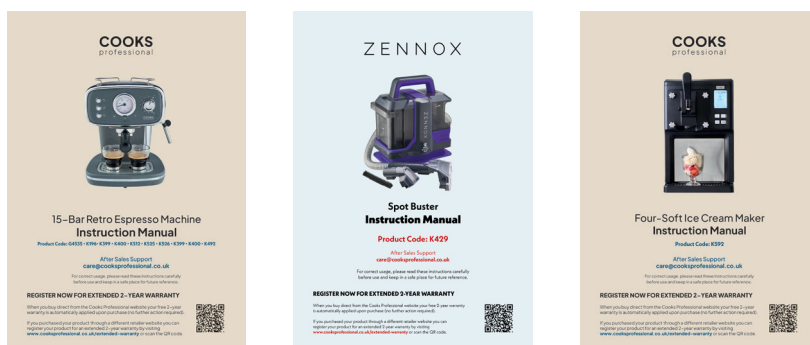
Visit the Cooks Professional website and search for the product you need help with. At the bottom of the product page you'll find the 'Product Help' section.

Here, you'll find all the resources you need to make the most of your Cooks Professional products. Our online 'Product Help' resources are continually being updated with the latest product manuals, 'How to Use' and 'Hints & Tips' videos. Whether you're a first-time user or a seasoned cook, we have something for everyone.

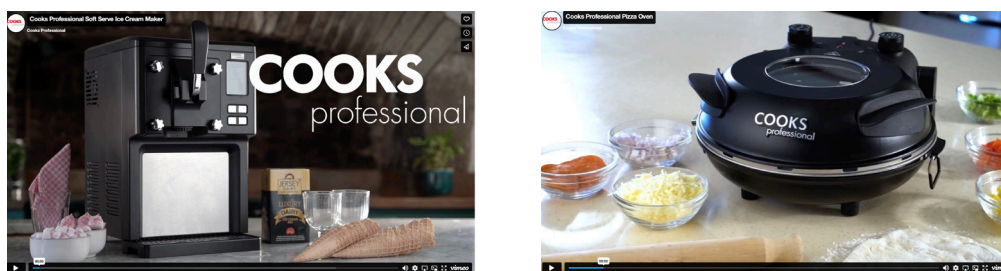


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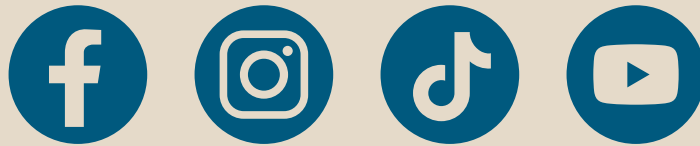
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We'd like to know what you think!

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Please review on the retailer website where you placed your order.

Need help?

Our friendly customer care team work Monday to Friday.
Message us at:

care@cooksprofessional.co.uk



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