



Hot Water Dispenser Instruction Manual

Product Code: D8961 • G2497 • G4239 • K228 • K396 • K397 • K401 • K402

After Sales Support
care@cooksprofessional.co.uk

For correct usage, please read these instructions carefully
before use and keep in a safe place for future reference.

REGISTER NOW FOR EXTENDED 2-YEAR WARRANTY

When you buy direct from the Cooks Professional website your free 2-year warranty
is automatically applied upon purchase (no further action required).

If you purchased your product through a different retailer website you can
register your product for an extended 2-year warranty by visiting
www.cooksprofessional.co.uk/extended-warranty or scan the QR code.



INTRODUCTION

Congratulations

You have made an excellent choice with the purchase of this quality Cooks Professional product.

By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards, performance and safety.

We want you to be completely satisfied with your purchase, so this Cooks Professional product is backed by our comprehensive manufacturer's guarantee and an outstanding after sales service through our dedicated Customer Care team.

We hope you enjoy using your purchase for many years to come.



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General information and safety warnings

- Read these instructions fully and make sure you understand the manual before using the appliance.
- This appliance is approved solely for use in accordance with the description and safety instructions specified in this user manual.
- Before cleaning and when not in use, unplug from the mains power supply.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understandable hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
- To prevent anyone from tripping over the power cable, make sure that it is not draped over the worktop.
- Always place the appliance on a stable and flat surface and never place on or near a warm hotplate or other source of heat.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
- Appliances are not intended to be operated by means of an external timer or separate remote-control system.
- The appliance and its power cable should only be repaired by a qualified electrician. Never try to repair it yourself.
- Always use the original power cable supplied with the appliance.
- Make sure that the voltage on the rating label matches the mains power supply.
- Make sure that the power cable and plug do not meet water.
- Never use the appliance outdoors. Make sure that your hands are dry when you touch the appliance, the power cable or the plug.
- Never use the appliance in humid rooms.
- If the appliance malfunctions and always before cleaning, switch off and unplug it from the mains power supply.

- Make sure that the appliance has enough space around it and does not meet flammable materials. The appliance must not be covered.
- Do not touch the appliance when in use, except for the handle.
- Allow to cool completely before storing.
- Not suitable for commercial purposes.

Technical specification

Volume: 2.5L

Rated Voltage: AC 220-240V

Frequency: 50/60Hz

Rated Power: 2200-2600W

Before first use

- Remove all packaging.
- Clean with warm, soapy water and dry thoroughly with a soft cloth.

NOTE: Rinse water through the machine before first use.

Description of parts

- | | |
|-------------------------------------|--------------------|
| 1. Lid | 5. Power indicator |
| 2. Detachable water tank | 6. Function switch |
| 3. Water level | 7. Water spout |
| 4. Reset button (behind water tank) | 8. Drip tray |



Instructions for use

1. Remove the water tank from the appliance, open the lid and fill the tank with the desired amount of water then close the lid. Place the water tank back on the appliance and ensure this is attached correctly. **Please note: The water must be between the minimum and maximum level.**
2. Prior to boiling the water ensure the plug is connected to the wall socket, checking the water tank is filled to the desired amount. Place your cup on the removable water tray, making sure that the cup is aligning with the spout.
3. When boiling water is then required turn the function switch on the top of the unit to ON, this will illuminate the green indicator light, after 5-8 seconds the boiled water will flow continuously from the spout.
4. Once desired amount of boiled water is obtained press the function switch to the OFF position, this will stop the flow of water and the green indicator light will no longer be illuminated. Repeat the process if more boiling water is required.

NOTE: Do not touch boiling water or steam to prevent scalding. If red indicator light is visible, ensure the water tank is topped up with cool water. If the appliance is not being used for a long period of time, ensure the power is turned off at the power socket. As the appliance has a manual thermostat, you can reset this by pressing the reset button.

If large amounts of water are being dispensed at once, the unit may cut out to prevent over-heating. Simply allow the unit to cool for a few minutes before resuming.

5. When the water tray is full, hold the water tray with one hand and stabilise the appliance using the other. Using the hand holding the water tray, gently lift the tray from the appliance, empty the water and place the tray into the original position.

The reset button

This button is designed to be used if the machine stops working for any reason. (Eg, if the temperature drops, if it stops dispensing water etc).

1. Leaving the unit on at the wall socket, turn the machine off using the on/off switch on the top.
2. Remove the water tank.
3. Press and hold the reset button for 15 seconds.
4. Put the water tank back on the machine and continue the process of dispensing water.

Back of the dispenser with water tank removed.



Reset button



Cleaning and maintenance

1. Always ensure the appliance is switched off by the mains plug before cleaning.
2. Do not immerse the appliance into any liquid to avoid damage.
3. To maintain the performance, descale the appliance every month. Using toxic free detergent (such as citric acid), add to the water tank and run through the appliance twice to ensure all lime scale has been completely removed.
4. Do not use any chemical, metal, wood or abrasive detergent to clean the appliance. Always use a damp cloth.
5. Always handle the appliance with care, do not place near the edge of a table or counter to prevent accidental damage.

Storage

If the appliance is not being used for a long period of time, unplug the unit and ensure it has been cleaned as above. Place back into the original packaging to avoid accidental damage to the main unit or any of the electrical components.

Plug Wiring

These safety instructions should be read carefully and kept in safe place for future reference.

This appliance is fitted with a plug that complies with BS 1363. Only high quality 13A (square pin) plugs that comply with this standard should be fitted. Wires are coloured as follows:

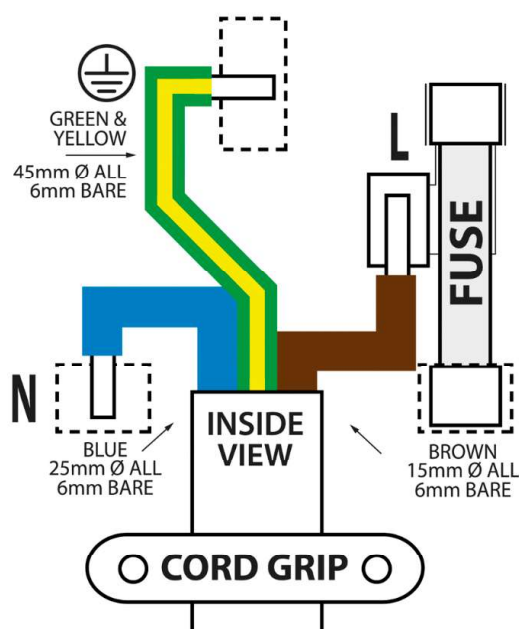
Brown – Live

Blue – Neutral

Yellow & Green – Earth

If the appliance is fitted with a 2-core cable it is double insulated and will not have the yellow and green earth wire.

IT IS ESSENTIAL THAT WIRES ARE ATTACHED ONLY TO THEIR DESIGNATED POSITIONS IN THE PLUG



Fuses must be replaced with the same rating as the original; please refer to the fuse rating stated on the plug for this information. Only genuine fuses compliant with BS 1362 should be used.

GUARANTEE IMPORTANT

Please do not return this product without first emailing our Customer Services at:

care@cooksprofessional.co.uk

Thank you for purchasing this product, which has been made to demanding high quality standards and is guaranteed for domestic use against manufacturing faults for a period of 12 months from the date of purchase.

This guarantee does not affect your statutory rights. If your product fails due to a defect in material or workmanship during this period, please return it to the place of purchase. Normal wear and tear is not covered under the guarantee. Any guarantee is invalid if the product has been misused or subject to neglect or an attempted repair other than by our own service centre. Due to continuous product improvement, we reserve the right to change the product specification without prior notice.

EXTENDED 2 YEAR WARRANTY

WHEN YOU BUY DIRECT FROM THE COOKS PROFESSIONAL WEBSITE YOUR FREE 2 YEAR WARRANTY IS AUTOMATICALLY APPLIED UPON PURCHASE.

If you purchased your product through a different retailer you can register your product for an extended 2-year warranty by visiting our website
www.cooksprofessional.co.uk/extended-warranty.

The product must be registered, along with your contact information, within 14 days of purchase.

For full terms and conditions please visit our website.

E-mail: **care@cooksprofessional.co.uk**

Please retain for future reference.
Colours and contents may vary.

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

Please note that all products with the symbol below must be recycled.







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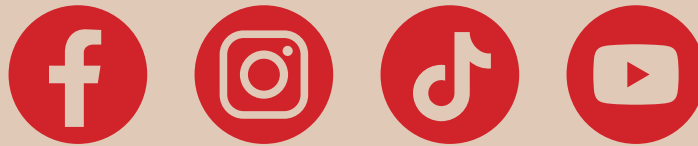
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