

Customer Name:	Your Address:
Order Number:	
Order Date:	

Item	Quantity	Description	Action required: Refund/Exchange

Reason for return

If you are returning via a courier outside of our returns portal please print a copy of this form and include it in the box with the returned item(s).

If you are unable to print this form then please enclose a covering letter detailing the information requested above.

Please note that Cooks Professional bears no responsibility for any parcels damaged or lost during transit to our facility. The postage expense for returns are to be covered by the customer.

The returns address is as follows:

**Cooks Professional Returns Centre
35 Buccleuch Street
Kettering
Northampton
NN16 9EE**

Once the parcel is received at our returns warehouse, we will process an exchange or we will issue a refund within 5-7 working days. We don't refund the original post and packaging charge (unless the item arrives damaged/faulty) but if you just want us to exchange the item then you don't pay any postage for the replacement.

If you require assistance, please email our friendly Customer Care team: hello@cooksprofessional.co.uk who will be happy to assist.